



What is **Advanced Infrastructure Management (AIM)?**

three6five Advanced Infrastructure Management (AIM) is designed to assist with the operational management of your IP network as a managed service. This enables you to focus on your core business, instead of having to worry about the operational and business impact of poor network performance. This operational outsource is powered by three6five's Mission Control.

SCOPE

Any professional services work that is required will be provided remotely where possible, and if necessary an engineer will be deployed to work on your premises at a time that suits your schedule and change control policies.

- Configuration Management
- Monitoring
- Monthly Reporting
- TAC Facilitation
- 24-7-365 Support
- Opex and Capex Models
- Network Auditing
- Optional additional network services such as AAA and DNS (may incur additional costs)
- Optional NOS OnCall bundle (i.e. package of professional services hours) at a discounted rate

Included in AIM

We believe in a best fit managed service. Each customer is different and may have strong IT skills in certain areas but not in others. AIM is broken down into components to allow three6five to take care of portions of the network or all of the network depending on requirement. The components are:

- Routing and switching
- Wireless
- Perimeter Security
- Cyber Security
- Subscriber Management

Excluded from AIM

- Installs, Moves, Additions, Changes (IMAC) that would require professional services
- Travel costs, where applicable, to be defined in Services Schedule

Benefits

Whether we are fulfilling the entire role of a networking department, or providing additional support to your existing team, our expert engineers will provide the highest level of skill in the industry.

- Increase your available technical skill set immediately
- Single point of contact for any of your solutions



Formed in 2009, three6five delivers world class professional network services to enterprises and carriers across Africa. We pride ourselves on a rigorous approach to IP services that satisfies our customers' business needs.

As an end-to-end IP network and systems solutions provider, three6five has the technical skills to design, supply, upgrade and build resilient networks. Best-of-breed products from leading vendors provide us with the equipment and infrastructure to monitor, maintain, support and secure those networks now and into the future.

three6five
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