



# What is **Advanced Infrastructure Management (AIM)?**

three6five Advanced Infrastructure Management (AIM) is designed to assist with the operational management of your IP network. This enables you to focus on your core business, instead of having to worry about the operational and business impact of poor network performance. This operational outsource is powered by three6five's Mission Control.

## WIM - Wifi Infrastructure Management

three6five's Wifi Infrastructure Management (WIM) incorporates a cloud-based Ruckus virtual Smart Zone to manage your Wifi Access Points (single or multi-site). This allows any size WLAN network to scale effectively and easily.

### Excluded:

- Third-party access point vendors (limited to Ruckus APs)
- WiFi site surveys, changes, additions and expansions

## MLAN - Managed LAN

three6five's Managed LAN service is a best of breed LAN installation, configuration and management product. Focussed on SME networks, and depending on your specifications, the required hardware can be provided.

- Monitoring of the network
- Network management
- Design of a new network or network expansion
- Planning and implementation

### SCOPE

Any professional services work that is required will be provided remotely where possible, and if necessary an engineer will be deployed to work on your premises at a time that suits your schedule and change control policies.

- Configuration Management
- Monitoring
- Monthly Reporting
- TAC Facilitation
- 24-7-365 Support
- Opex and Capex Models
- Network Auditing
- Optional additional network services such as AAA and DNS (may incur additional costs)
- Optional NOS OnCall bundle (i.e. package of professional

services hours) at a discounted rate

- For cases where vendor Technical Assistance Centre (TAC) may be required to provide level 3 engineering, T6F NOC engineers will communicate with the vendor TAC to address more complex technical problems.

### EXCLUDED FROM THREE6FIVE AIM

- Changes, additions, expansions that would require professional services
- Travel costs, where applicable, to be defined in Services Schedule.

### BENEFITS

Whether we are fulfilling the entire role of a networking department, or providing additional support to your existing team, our expert engineers will provide the highest level of skill in the industry.

- Increase your available technical skill set immediately
- Single point of contact for any of your solutions



Formed in 2009, three6five delivers world class professional network services to enterprises and carriers across Africa. We pride ourselves on a rigorous approach to IP services that satisfies our customers' business needs.

As an end-to-end IP network and systems solutions provider, three6five has the technical skills to design, supply, upgrade and build resilient networks. Best-of-breed products from leading vendors provide us with the equipment and infrastructure to monitor, maintain, support and secure those networks now and into the future.

**three6five**  
empowering african communication